

CUYAHOGA COUNTY  
COURT OF COMMON PLEAS  
JUVENILE DIVISION

**RESOURCE  
GUIDE**

# Family and Living Arrangements

## Page 1

### SERVICE

#### In-Home Family Counseling

Provides in home counseling with youth and families over an extended period of time. Each family will have an individualized service plan to address presenting concerns, such as parent/teen conflict, anger management or parenting skills.

### PROVIDER

#### **Bellefaire JCB**

22001 Fairmount Blvd.  
Shaker Heights, OH 44122  
216-320-8502  
Intake Department: 216-320-8502

[www.intake@bellefairejcb.org](mailto:www.intake@bellefairejcb.org)

#### School Based Services

Assessment, **wrap-around**, individual and group counseling, weekly contact, adolescent group counseling, after school counseling for grades 6 – 12. Contact the Intake Department for a list of schools currently participating. Medicaid and Court Contract

#### **Beech Brook**

3737 Lander Rd.  
Pepper Pike, OH 44124  
216-831-2255

[www.beechbrook.org](http://www.beechbrook.org)

School-based mental health services, residential treatment, day treatment, family preservation, out-patient counseling. Medicaid and Court Contract

#### **Guidestone**

3500 Carnegie Ave.  
Cleveland, OH 44115  
844-622-5564

School-based counselors and groups available at select schools. Nurturing parenting 12 week program on third Saturday; referred by County CFS. Fee, Medicaid and Court Contract

In-Home Family Treatment, Director Holly Ritzenthalerg, cell 216-337-9726 or office 440-260-8543

### QUESTIONS TO ASK ASSIGNED WORKER

#### First Contact

- Who is your supervisor in case of emergency?
- When is/was your first appointment with the family?
- When will I be provided with a copy of your Case Plan?
- Does your assessment of the family match the assessment provided to you in the referral material?

#### Ongoing Questions

- Progress on specific goals?
- What are the barriers and challenges that have come up in making lasting change?
- What services or supports can we provide the family to address those barriers?

# Family and Living Arrangements

Page 2

## SERVICE

### **In-Home Family Counseling**

Provides in home counseling with youth and families over an extended period of time. Each family will have an individualized service plan to address presenting concerns, such as parent/teen conflict, anger management or parenting skills.

## PROVIDER

### **Catholic Charities**

3135 Euclid Ave,  
Cleveland OH 44115  
216 391 2030

School-based counselors and groups available at select schools. Dual diagnosis in-home treatment.  
Medicaid and Court Contract

### **Multi-Systemic Therapy**

**Cuyahoga County Juvenile Court**  
3343 Community College Ave.  
Cleveland, OH 44115  
Youth must be on probation

### **Cleveland Christian Home**

11401 Lorian Ave  
Cleveland OH 44111  
(216) 671-0977  
School-based counselors and groups available at select schools  
Medicaid

## QUESTIONS TO ASK ASSIGNED WORKER

### First Contact

- Who is your supervisor in case of emergency?
- When is/was your first appointment with the family?
- When will I be provided with a copy of your Case Plan?
- Does your assessment of the family match the assessment provided to you in the referral material?

### Ongoing Questions

- What is the progress for each family goal?
- What are the barriers and challenges that have come up in making lasting change?
- What services or supports can family be linked to support progress?

# Family and Living Arrangements

Page 3

## SERVICE

### Individual and Family Counseling

Therapy services to youth and families either individually or together, usually in the therapist's office. Areas addressed may include parent/teen conflict, anger management, communication or parenting skills.

## PROVIDER

### See In-Home Family Counseling for additional resources

#### May Dugan Center

4115 Bridge Ave.  
Cleveland, OH 44113  
216-631-5800 x100

[www.maydugancenter.org](http://www.maydugancenter.org)

Mental counseling, case management, education resource center.

Free counseling for 18+

#### Murtis Taylor

Main Campus  
3167 Fulton Rd  
Cleveland OH 44109  
216-2266466

School-based therapy

Medicaid

#### Domestic Violence & Child Advocacy Center

2806 Payne Avenue  
Cleveland, OH 44114  
216-391-4357

Counseling, community support group, parenting groups

Medicaid

## QUESTIONS TO ASK ASSIGNED WORKER

### First Contact

- Who is your supervisor in case of emergency?
- When is/was your first appointment with the family?
- When will I be provided with a copy of your Case Plan?
- Does your assessment of the family match the assessment provided to you in the referral material?

### Ongoing Questions

- What is the progress for each family goal?
- What are the barriers and challenges that have come up in making lasting change?
- What services or supports can family be linked to support progress?

# Family and Living Arrangements

## Page 4

### SERVICE

#### Individual and Family Counseling

Therapy services to youth and families either individually or together, usually in the therapist's office. Areas addressed may include parent/teen conflict, anger management, communication or parenting skills.

### PROVIDER

#### **Applewood Centers**

2525 E. 22nd Street  
Cleveland, OH 44115

In-home treatment

216-324-6592

School-based counselors available at select schools

Medicaid

#### **Cleveland Rape Crisis Center**

2937 West 25<sup>th</sup> Fl 2

Cleveland OH 44113

216-619-6194, ext. 101

HOTLINE: 216-619-6192

Justice system assistance advocate, therapy crisis within week, on-going therapy, family support, individual and group therapy, human trafficking advocates

#### **Frontline Services (formerly MHS)**

1744 Payne Ave.

Cleveland, OH 44114

Intake

216-623-6555

Mobile Crisis 216- 623-6888

Homeless services

Children Who Witness Violence

Medicaid

### QUESTIONS TO ASK ASSIGNED WORKER

#### First Contact

- Who is your supervisor in case of emergency?
- When is/was your first appointment with the family?
- When will I be provided with a copy of your Case Plan?
- Does your assessment of the family match the assessment provided to you in the referral material?

#### Ongoing Questions

- What is the progress for each family goal?
- What are the barriers and challenges that have come up in making lasting change?
- What services or supports can family be linked to support progress?

# Family and Living Arrangements

Page 5

## SERVICE

### Wrap Around Services

Programming offered to enhance the lives of children with behavioral needs through family-focused, child-centered, strength-based, and culturally competent care in the community. Services provided vary from family to family and may include structured activities for youth, family counseling, youth support groups, parent/child advocacy or assistance with everyday needs such as transportation. Each family receives an individual safety plan service plan designed to help them meet their goals.

## PROVIDER

### Ohio Systems of Care

10900 Euclid Avenue  
Cleveland, OH 44106  
216 386 6293

**Wraparound services** may include a parent and/or youth advocate

### PEP Connections

3134 Euclid Ave.  
Cleveland, OH 44115  
216 361 4400

Supportive treatment, intensive mental health case management and wraparound services. On-line application available / Medicaid

**Neighborhood Collaboratives** (listed under the Peer and Social Support Network: Neighborhood Centers)

**Wraparound** to families that are not involved with CFS or Juvenile Court.

### Community Psychiatric Supportive Treatment (CPST)

Provides **wrap around services** in conjunction with psychiatric care, counseling or in-home services. Check with individual counseling and in-home providers to determine if this service is available and appropriate for your youth.

## QUESTIONS TO ASK ASSIGNED WORKER

- Has the family's safety plan been created?
- What are the family's identified goals?
- What services will the family need to meet their goals?
- How long will you be involved with the family?

### Ongoing questions:

- Is the family engaged in services? Do they meet with you regularly?
- Have you identified any barriers to the family's success?
- Will the family know who to contact in the future if needs arise?

# Family and Living Arrangements

## Page 6

### SERVICE

#### Kinship Care

Kinship care is a temporary or permanent arrangement in which a relative (or non-relative adult who has a long-standing relationship or bond with the child and/or family) has taken over the full-time, substitute care of a child whose parents are unable or unwilling to do so.

### PROVIDER

**See Parenting/Support group section for additional resources.**

#### **Cuyahoga County Department of Children and Family Services**

3955 Euclid Ave.

Cleveland, OH 44115

Intake Dept.

216-443-4500

Family services, sex abuse, START Unit

Call for satellite sites

24 HOTLINE

#### **Child Support Enforcement Agency**

1640 Superior Ave.

Cleveland, OH 44114

216-443-5100

#### **Fairhill Center**

12200 Fairhill Road

Cleveland, OH 44120

Ms. Lanier

216-421-1350, ext. 113

[www.fairhillpartners.org](http://www.fairhillpartners.org)

Teen camp, My Time Support Group,

Kinship caregivers

Grant funded

### QUESTIONS TO ASK ASSIGNED WORKER

- What are the eligibility requirements?
- Is there an income requirement?
- Will this assistance be ongoing?
- Will a Case Worker be assigned?
- What benefits are families eligible for as long as they care for their minor relative?

#### Ongoing questions:

- Are caregivers required to apply annually?
- Is the Case Worker meeting the family's needs?
- Have additional informal supports been identified?

# Family and Living Arrangements

Page 7

## SERVICE

### Parenting Classes/Support groups

Services designed to assist parents with specific issues they are experiencing.

## PROVIDER

### Domestic Violence and Child Advocacy Center

3146 Scranton Ave.  
Cleveland, OH 44109  
216-651-8484

- Parenting groups – education and support addressing communication, cooperation, anger management, discipline, for example.
- Fathering Classes and Parenting Classes - information for healthy, successful parenting, especially in high-conflict situation.

### Fatherhood Initiative

1640 Superior Ave., Room 80  
Cleveland, OH 44114  
216-436-2000 or 216-348-3967

Mentoring, parenting classes and support groups. Prevention of premature fatherhood for males age 11 and above

### NAMI Greater Cleveland

2012 W. 25th Street, # 600  
Cleveland, OH 44113  
Intake or [www.namigreatercleveland.org](http://www.namigreatercleveland.org)  
216-875-7776

Support groups and education for mental health issues for age 18 and above; 12 week sessions  
FREE

### Ohio Guidestone

3420 Carnegie Ave.  
Cleveland, OH 44115  
[www.OhioGuidestone.org](http://www.OhioGuidestone.org)  
440-260-8897

DAD's Inc. Workshop Classes

## QUESTIONS TO ASK ASSIGNED WORKER

- Can the client join the group/class at any time?
- When and where are the groups/classes held?
- Will the class include parenting skills/support for all ages?
- Do you accept self-referrals?
- Are there any incentives for completing the program?

### Ongoing questions:

- Are the parents attending class/group?
- Are the parents participating and making progress?
- Are there additional resources to provide for families when group/class is completed?

# Family and Living Arrangements

## Page 8

### SERVICE

#### Parenting Classes/Support groups

Services designed to assist parents with specific issues they are experiencing.

### PROVIDER

#### St. Martin De Porres Family Center

1264 E. 123rd Street  
Cleveland, OH 44108  
Parent Education  
216-268-3909  
Classes for all ages

#### UMADAOP

1215 East 79<sup>th</sup> Street  
Cleveland OH 44103  
216-361-2040  
Parenting classes Thursday from 12 p – 3 p  
Teen parents, parents interested in improving parenting skills, foster parents, grandparents, parents involved with CFS for children ages 0 – 18 years of age, age out foster care assistance, wraparound, food/shoes/clothes for kids, rental assistance

### QUESTIONS TO ASK ASSIGNED WORKER

- Can the client join the group/class at any time?
- When and where are the groups/classes held?
- Will the class include parenting skills/support for all ages?
- Do you accept self-referrals?
- Are there any incentives for completing the program?

#### Ongoing questions:

- Are the parents attending class/group?
- Are the parents participating and making progress?
- Are there additional resources to provide for families when group/class is completed?

# Family and Living Arrangements

Page 9

## SERVICE

### Housing/Homeless Shelters

Provides families with transitional housing, case management and housing assistance.

## PROVIDER

**FIRST CALL FOR HELP** can help to determine vacancies at appropriate shelters in the area.  
216-436-200

**Volunteers of America**  
1563 East Boulevard  
Cleveland, OH 44106  
216 485 2525

**Next Step Westhaven Youth Shelter**  
3020 W. 104th  
Cleveland, OH 44111  
216-941 0063

**Providence House**  
2050 W. 32<sup>nd</sup> St.  
Cleveland, OH 44113  
216-651-5982  
For children birth through age 10; teen parent can place child

**Community Women's Shelter**  
2227 Payne Ave.  
Cleveland, OH 44114  
216-479-0Women 18+ / 24/7

## QUESTIONS TO ASK ASSIGNED WORKER

### First Contact

- Is there a waiting list or immediate openings?
- Does the facility accept men and women?
- Does the facility accept children?
- Is there a certain age limit for children?
- Are pets allowed?
- Are bus tickets provided?.

### Ongoing Questions

- Is there a social worker, family liaison or contact person for the family?
- Is the family being provided any services on site?
- How long can the families stay at the facilities?

# Family and Living Arrangements

Page 10

## SERVICE

### Housing/Homeless Shelters

Provides families with transitional housing, case management and housing assistance.

## PROVIDER

### Laura's Home (City Mission)

5310 Carnegie Ave  
Cleveland, OH 44103  
216-431 3510 – Client must call directly  
Parent with child 0 – 18 yrs, on-site counseling, meals, classes, housing/employment case work  
\*No minor under 17 with child permitted\*

### Lutheran Metro Ministries Men's Shelter

4515 Superior Ave  
Cleveland, OH 44101  
216-216 696 2715

### Harbor Light

1710 Prospect Ave.  
Cleveland, OH 44115  
216-781-3773  
Two-parent families or men only with kids 18 years and above

### West Side Catholic Center

3135 Lorain Rd.  
Cleveland, OH 44113  
216-631-4741 / 8:30 am – 4:30 pm M-F  
[info@wsccenter.org](mailto:info@wsccenter.org)  
Women & children only shelter

### Zelma George Salvation Army

Women/Children Shelter  
2150 East 18<sup>th</sup> Street  
Cleveland, OH 44115  
216 781 3773

## QUESTIONS TO ASK ASSIGNED WORKER

### First Contact

- Is there a waiting list or immediate openings?
- Does the facility accept men and women?
- Does the facility accept children?
- Is there a certain age limit for children?
- Are pets allowed?
- Are bus tickets provided?.

### Ongoing Questions

- Is there a social worker, family liaison to contact person for the family?
- Is the family being provided any services on site?
- How long can the families stay at the facilities?

# Family and Living Arrangements

Page 11

## SERVICE

### Housing/Homeless Shelters

Provides families with transitional housing, case management and housing assistance.

## PROVIDER

### St. Herman's House of Hospitality

4410 Franklin Blvd.

Cleveland, OH 44113

216-961-3806

Men only 18 years and older, 3 meals provided, clothing

Volunteer opportunities for youth 16 and younger with an adult, yard work, bread sorting

### Interfaith Hospitality Network

Various sites

216 991 6272

Emergency and interim housing

### Starting Point

4600 Euclid Ave., Suite 500

Cleveland, OH 44103

216-575-0061

[www.starting-point.org](http://www.starting-point.org)

Parent Hotline 1-800-880-0971

Family child care home recruitment, consumer education, advocacy

## QUESTIONS TO ASK ASSIGNED WORKER

### First Contact

- Is there a waiting list or immediate openings?
- Does the facility accept men and women?
- Does the facility accept children?
- Is there a certain age limit for children?
- Are pets allowed?
- Are bus tickets provided?.

### Ongoing Questions

- Is there a social worker, family liaison or contact person for the family?
- Is the family being provided any services on site?
- How long can the families stay at the facilities?

# Peer and Social Support Network

Page 1

## SERVICE

### After-School Programs

After-school programs are available to youth in the afternoon/evening and include structured, supervised activities such as sports, academic assistance, career exploration, life skills, recreation, field trips, arts and crafts. Please contact individual providers to learn what specific programs they offer.

## PROVIDER

Also See Leadership and Mentoring Programs

### BOYS AND GIRLS CLUBS:

#### BROADWAY CLUB

6114 Broadway Avenue  
Cleveland, OH 44127  
Jeff Haynes, Club Director  
216-883-4663

#### HEIGHTS YOUTH CLUB

2065 Lee Road  
Cleveland Heights, OH 44118  
Roscoe Morgan, Club Director  
216-321-2582

#### KING KENNEDY CLUB

2561 East 59th Street  
Cleveland, OH 44104  
Will Irby, Club Director  
216-881-4636

#### MT. PLEASANT CLUB

3689 East 131st Street  
Cleveland, OH 44120  
Hudson Lee, Club Director  
216-752-2450

#### WEST SIDE CLUB

3340 Trowbridge Avenue  
Cleveland, OH 44109  
Sandra DelValle, Club Director  
216459-2697

#### St. Coleman's Church

2027 W. 65<sup>th</sup> Street  
Cleveland, OH 44102  
Outreach Office  
216-651-0550 x100  
Computer Lab, 1-on-1 tutoring

## QUESTIONS TO ASK ASSIGNED WORKER

### First Contact:

- What are the hours and location?
- Who will be supervising the youth? (Name and phone number)
- Is there a written schedule of activities?
- What is expected of the youth?

### Ongoing Questions:

- Is the youth attending the program?
- Is his/her behavior appropriate?
- Is the youth participating as expected?

# Peer and Social Support Network

Page 2

## SERVICE

### After-School Programs

After-school programs are available to youth in the afternoon/evening and include structured, supervised activities such as sports, academic assistance, career exploration, life skills, recreation, field trips, arts and crafts. Please contact individual providers to learn what specific programs they offer.

## PROVIDER

### LGBT Center

6705 Detroit Rd.  
Cleveland, OH 44102  
216-651-5428, ext. 17  
LGBTcleveland.org  
LGBT youth ages 14-24  
Mondays & Wednesdays 3:30 – 7:30 PM  
Drop-In Center – various activities and supports provided, family style meal

### Merrick House

1050 Starkweather  
Cleveland, OH 44113  
Rocky Melendez, Youth Coordinator  
216-771-5077  
9 – 16 year olds, Open gym  
After school program @ 3398 W. 41<sup>st</sup>  
inside Lutheran Ministry Center 2:30 –  
5:30 pm for ages 6 to 17 years. Malvina  
Rose, Coordinator

### Friendly Inn

2386 Unwin  
Cleveland, OH 44104  
216-431-7656 x115  
9 – 12<sup>th</sup> grades  
Various activities evenings T & Th  
6 – 7:30 pm, drama, basketball

## QUESTIONS TO ASK ASSIGNED WORKER

### First Contact:

- What are the hours and location?
- Who will be supervising the youth? (Name and phone number)
- Is there a written schedule of activities?
- What is expected of the youth?

### Ongoing Questions:

- Is the youth attending the program?
- Is his/her behavior appropriate?
- Is the youth participating as expected?

# Peer and Social Support Network

Page 3

## SERVICE

### After-School Programs

After-school programs are available to youth in the afternoon/evening and include structured, supervised activities such as sports, academic assistance, career exploration, life skills, recreation, field trips, and arts and crafts. Please contact individual providers to learn what specific programs they offer.

## PROVIDER

### St. Martin De Porres Family Center

1264 E. 123<sup>rd</sup>  
Cleveland, OH 44108  
Mr. Quinn  
216-268-3909

### Hispanic UMADAOP Youth Center

3305 West 25th Street  
Cleveland, Ohio 44109  
216-459-1222  
Latino youth

## QUESTIONS TO ASK ASSIGNED WORKER

### First Contact:

- What are the hours and location?
- Who will be supervising the youth? (Name and phone number)
- Is there a written schedule of activities?
- What is expected of the youth?

### Ongoing Questions:

- Is the youth attending the program?
- Is his/her behavior appropriate?
- Is the youth participating as expected?

# Peer and Social Support Network

## Page 4

### SERVICE

#### Community Theater and Arts Centers

Provide youth with the opportunity to express themselves through creativity while learning valuable social skills. Activities include art, dance, theater and music.

### PROVIDER

#### **Karamu House**

2355 E. 89<sup>th</sup>  
Cleveland, OH 44106  
216-795-7070 x218  
Theater Outreach Performance Series  
Summer Camp  
Fees vary

#### **Cleveland Public Theater**

6415 Detroit  
Cleveland, OH 44102  
Chris Seibert, Education Director  
216-631-2727  
Summer Theater  
STEP – 8 week Job Training Program with auditions

#### **Beck Center for the Arts**

17801 Detroit Ave.  
Lakewood, OH 44107  
216-521-2540, ext. 10  
Art and theater programs and classes  
Fees vary – scholarships available – 18+

#### **Passport Project**

12803 Buckeye Rd.  
Cleveland, OH  
216-721-1055  
Dance, music and art activities  
Fees vary

#### **Rainey Institute**

1705 E. 55<sup>th</sup>  
Cleveland, OH 44103  
216-881-1766  
Dance, drama and music  
Fees vary; financial aid available

### QUESTIONS TO ASK ASSIGNED WORKER

#### First Contact:

- What are the hours and location?
- Who will be supervising the youth? (Name and phone number)
- Is there a written schedule of activities?
- What is expected of the youth?

#### Ongoing Questions:

- Is the youth attending the program?
- Is his/her behavior appropriate?
- Is the youth participating as expected?

# Peer and Social Support Network

Page 5

## SERVICE

### Community Theater and Arts Centers

Provide youth with the opportunity to express themselves through creativity while learning valuable social skills. Activities include art, dance, theater and music.

## PROVIDER

### Shore Cultural Center

291 E. 222<sup>nd</sup> St.  
Euclid, OH 44123  
216-289-8578  
Art, dance, theater programs and classes  
Fees vary

### Renee Jones Empowerment Center

3764 Pearl Rd. Suite 200  
Cleveland, OH 44109  
216-417-0823  
Art classes for youth

### East Cleveland Community Theater

14108 Euclid  
East Cleveland, OH 44112  
216-851-8721

### Heights Youth Theatre

3620 Perkins Ave  
Cleveland, OH 44114  
Pamela Fine  
216-923-1583 (Voice mail only)  
[www.heightsyouththeatre.org](http://www.heightsyouththeatre.org)  
Live, quality children's theater for 1<sup>st</sup> thru 12<sup>th</sup> grades.

## QUESTIONS TO ASK ASSIGNED WORKER

### First Contact:

- What are the hours and location?
- Who will be supervising the youth? (Name and phone number)
- Is there a written schedule of activities?
- What is expected of the youth?

### Ongoing Questions:

- Is the youth attending the program?
- Is his/her behavior appropriate?
- Is the youth participating as expected?

# Peer and Social Support Network

Page 6

## SERVICE

### Leadership Programs

Programs designed for youth to develop leadership skills, improve academic performance and learn employment skills. In addition, youth are empowered to assist in developing healthier communities as they experience personal growth and develop a sense of personal responsibility.

## PROVIDER

### Fatima Family Center

6600 Lexington Ave.  
Cleveland, OH 44109  
216-391-0505  
Teen Leadership ages 13 – 17 years old  
Computers, tutoring M-F 2 – 6 pm

### Esperanza Inc. Family Services

3104 W. 25<sup>th</sup> Street  
Cleveland, OH 44109  
Jesus Sanchez  
216-651-7178  
Youth Leadership Program for Hispanic Youth, mentoring, tutoring, college prep

### St. Malachi Center

2416 Superior Viaduct  
Cleveland, OH 44113  
Lynn Scott  
216-771-3036  
Youth Club – 6 – 8<sup>th</sup> grades

## QUESTIONS TO ASK ASSIGNED WORKER

### First Contact:

- What are the hours and location?
- Who will be supervising the youth? (Name and phone number)
- Is there a written schedule of activities?
- What is expected of the youth?
- Will youth be doing community service?

### Ongoing Questions:

- Is the youth attending the program?
- Is his/her behavior appropriate?
- Is youth meeting group expectations?
- Is there anything I can do to support youth?

# Peer and Social Support Network

Page 7

## SERVICE

### Leadership Programs

Programs designed for youth to develop leadership skills, improve academic performance and learn employment skills. In addition, youth are empowered to assist in developing healthier communities as they experience personal growth.

## PROVIDER

### 100 Black Men of Greater Cleveland

13815 Kinsman Rd  
Cleveland, OH 44120  
216-354-0896

Programs for youth ranging in age from 3rd grade to 21 years old with a C average  
Free

### Fatherhood Initiative

1640 Superior Ave., Room 80  
Cleveland, OH 44114  
216-436-2000 or 216-348-3967

Premature fatherhood prevention for boys  
11+

### Girl Scouts

1 Girl Scout Way  
Macedonia, OH 44056  
800-852-4474  
Girls grades K thru 12

### Boy Scouts

2241 Woodland Ave.  
Cleveland, OH 44115  
216-861-6060  
Exploring Program for boys and girls ages 14 to 21; Boy Scouts programs for boys ages 11 to 18.

## QUESTIONS TO ASK ASSIGNED WORKER

### First Contact:

- What are the hours and location?
- Who will be supervising the youth? (Name and phone number)
- Is there a written schedule of activities?
- What is expected of the youth?
- Will youth be doing community service?

### Ongoing Questions:

- Is the youth attending the program?
- Is his/her behavior appropriate?
- Is youth meeting group expectations?
- Is there anything I can do to support youth?

# Peer and Social Support Network

## Page 8

### SERVICE

#### Leadership Programs

Programs designed for youth to develop leadership skills, improve academic performance and learn employment skills. In addition, youth are empowered to assist in developing healthier communities as they experience personal growth.

### PROVIDER

#### 4-H Youth Development

5320 Stanard Ave.

Cleveland, OH 44103

216-429-8200

Meeting youth where they are, leadership, communication, career development, self-esteem, financial literacy

### QUESTIONS TO ASK ASSIGNED WORKER

#### First Contact:

- What are the hours and location?
- Who will be supervising the youth? (Name and phone number)
- Is there a written schedule of activities?
- What is expected of the youth?
- Will youth be doing community service?

#### Ongoing Questions:

- Is the youth attending the program?
- Is his/her behavior appropriate?
- Is youth meeting group expectations?
- *Is there anything I can do to support youth?*

# Peer and Social Support Network

Page 9

## SERVICE

### Mentoring

Youth are paired with positive, adult role models. Together, they will engage in pro-social and academic activities

## PROVIDER

### David's Challenge

13308 Euclid Ave.  
Cleveland, OH 44112  
216-249-3000

Mentoring, Career Planning, Life Skills training, GED, Girl's Group, PALS

### Golden Ciphers

5704 Broadway Ave.  
Cleveland, OH 44127  
Pamela Hubbard  
216-574-4888

Male and female 12 – 18 years old  
African American Rights of Passage 8 weeks leadership training. Girls – Black Butterflies; Boys – Young Men Emerge

### 100 Black Men of Greater Cleveland

13815 Kinsman Rd  
Cleveland, OH 44120  
216-354-0896

Programs for youth ranging in age from 3<sup>rd</sup> grade to 21 years old

### Beech Brook Family Drop-In Center

6001 Woodland Ave.  
Cleveland, OH 44104  
216-391-4069

MOMS Mentoring, teen parenting class – 21 years and under

## QUESTIONS TO ASK ASSIGNED WORKER

### First Contact:

- What are the hours and location?
- How are mentors chosen for youth?
- How many hours are allotted each week?
- What is expected of the youth?
- Will youth be doing community service?
- Is this is structured activity?

### Ongoing Questions:

- Is the youth available for meetings with mentor?
- Is his/her behavior appropriate?
- What activities are youth and mentor engaging in?
- Is there anything I can do to support youth?

# Peer and Social Support Network

Page 10

## SERVICE

### Mentoring

Youth are paired with positive, adult role models. Together, they will engage in pro-social and academic activities.

## PROVIDER

### East Cleveland MLK Civic Center

14801 Shaw Ave.  
Cleveland, OH 44112  
216-851-1180

Open gym and basketball; Boys and Girls Club 216-681-2812 ages 6 to 19 - \$10 membership/yr

### Big Brothers and Sisters

4610 Prospect Ave  
Cleveland, OH 44103  
Intake  
216-621-5222  
Ages 9 thru 15

### 2nd Chance Youth Program

8555 Hough Ave., Suite 219  
Cleveland, OH 44106  
216-421-1142  
Court diversionary program offering services to "high-risk" and "at risk" youth ages 10 to 24 by referral.

## QUESTIONS TO ASK ASSIGNED WORKER

### First Contact:

- What are the hours and location?
- How are mentors chosen for youth?
- How many hours are allotted each week?
- What is expected of the youth?
- Will youth be doing community service?
- Is this structured activity?

### Ongoing Questions:

- Is the youth available for meetings with mentor?
- Is his/her behavior appropriate?
- What activities are youth and mentor engaging in?
- Is there anything I can do to support youth?

# Education & Employment Services

Page 1

## SERVICE

### GED Program

These are educational programs that are alternatives to a High School Diploma for youth who do not complete a traditional high school curriculum. Please contact individual programs for enrollment criteria and class schedules.

## PROVIDER

### Parma Branch Library

6996 Powers Blvd.  
Parma, OH 44129  
440-885-5362

### Polaris

7285 Old Oak Blvd.  
Middleburg Hts., OH 44130  
440-891-7600

### Cleveland Job Corps

13421 Coit Rd.  
Cleveland, OH 44110  
216-541-2500

### Cuyahoga Community College

\*Eastern Campus  
4250 Richmond Rd.  
Highland Hills, OH 44122  
216 987 6000

\*Metro Campus  
2900 Community College Ave  
Cleveland, OH 44115  
800-954-8742

\*Western Campus  
11000 W. Pleasant Valley Rd.  
Parma, OH 44130  
Adult Learning Center  
216-987-5257

## QUESTIONS TO ASK ASSIGNED WORKER

### First Contact:

- Who is the contact person?
- Is there a fee?
- What are the enrollment requirements?
- How often are classes held?
- What is the class schedule?

### Ongoing:

- What is youth's attendance?
- Is the youth making progress?
- What, if any, added supports are needed for youth to be successful?

# Education & Employment Services

Page 2

## SERVICE

### GED Program

These are educational programs that are alternatives to a High School Diploma for youth who do not complete a traditional high school curriculum. Please contact individual programs for enrollment criteria and class schedules

## PROVIDER

### Seeds of Literacy

3104 W. 25<sup>th</sup> St., 3<sup>rd</sup> Floor  
Cleveland, OH 44109  
Customer Service  
216-661-7950

### Max Hayes

2211 W. 65<sup>th</sup> St.  
Cleveland, OH 44102  
216-631-1528

### St. Coleman's Literacy Program

2027 W. 65<sup>th</sup> St.  
Cleveland, OH 44102  
Basic skills in reading, math and GED Prep  
216-651-0550 Parish Office  
Tuesdays 6:00 pm – 7:30 pm, Wednesdays  
10:00 am – 11:30 am  
No charge for participants

### Salvation Army

12645 Lorain Ave.  
Cleveland, OH 44111  
216-252-3593 ext. 110

### Merrick House

1050 Starkweather Ave.  
Cleveland, OH 44113  
Jessica Untch  
216-771-5077

## QUESTIONS TO ASK ASSIGNED WORKER

### First Contact:

- Who is the contact person?
- Is there a fee?
- What are the enrollment requirements?
- How often are classes held?
- What is the class schedule?

### Ongoing:

- What is youth's attendance?
- Is the youth making progress?
- What, if any, added supports are needed for youth to be successful?

# Education & Employment Services

Page 3

## SERVICE

### GED Program

These are educational programs that are alternatives to a High School Diploma for youth who do not complete a traditional high school curriculum. Please contact individual programs for enrollment criteria and class schedules

## PROVIDER

### Spanish American Committee

Bilingual Program  
4407 Lorain Ave.  
Cleveland, OH 44113  
216-961-2100

### Cuyahoga Valley Career Center

8001 Brecksville Rd.  
Brecksville, OH 44141  
440-526-5200  
GED and Vocational Programs  
[www.cvccworks.edu](http://www.cvccworks.edu)

### Harvard Community Center

18240 Harvard Ave.  
Cleveland, OH 44128  
Elaine Goldstein  
216-991-8585  
GED (Most clients are on Public Assistant)  
After school programs (must attend area schools)

### Parma City Schools (Adult Education Services)

5311 Longwood Ave.  
Parma, OH 44134  
440-885-8797

### May Dugan

4115 Bridge Ave.  
Cleveland, OH 44113  
216-631-5800  
[www.Maydugancenter.org](http://www.Maydugancenter.org)

Adult GED  
Employment (Resume Building)  
Find low income housing

## QUESTIONS TO ASK ASSIGNED WORKER

### First Contact:

- Who is the contact person?
- Is there a fee?
- What are the enrollment requirements?
- How often are classes held?
- What is the class schedule?

### Ongoing:

- What is youth's attendance?
- Is the youth making progress?
- What, if any, added supports are needed for youth to be successful?

# Education & Employment Services

Page 4

## SERVICE

### GED Programs

These programs are educational programs that are alternatives to a High School diploma for youth who do not complete traditional high school curricula. Please see individual programs for enrollment criteria and class schedules.

## PROVIDER

### Range of Change

12200 Fairhill Road  
Cleveland, OH 44120  
216-421-1350  
Education, Tutoring, Counseling

### Shore Cultural Centre of Euclid

291 E. 222nd  
Euclid, OH 44123  
216-289-8578  
GED, After School Program, ABLE Program

### Cleveland Hts. - University Hts. Adult Basic Literacy Program (ABLE)

14780 Superior Rd.  
Cleveland Hts., OH 44118  
Information Line  
216-371-7138  
Tri-C Evening Classes, Monday-Friday,  
8:30 am – 5:00 pm

### East Cleveland Adult Education

14305 Shaw Ave.  
East Cleveland, OH 44112  
216-268-6563  
216-268-6492  
GED Program, Monday, Tuesday,  
Wednesday, 5:00 pm – 8:00 pm

## QUESTIONS TO ASK ASSIGNED WORKER

### First Contact

- Who is the contact person?
- What is the referral process and enrollment requirement?
- Is there a fee involved?
- How often do they meet?

### Ongoing questions:

- How is youth's attendance?
- How is youth's progress?
- What additional supports are needed to help youth be successful?

# Education & Employment Services

Page 5

## SERVICE

### Employment and Job Training Services

Programs designed to assist with job readiness skills, resume writing, interviewing skills, career exploration and job searching.

## PROVIDER

### Work Permit Information

Youth 14-18 years of age  
Youth under the age of 14 are not permitted to work

U.S. Department of Labor  
Cleveland Office  
216-357-5400

\*For students in the Cleveland Metropolitan School District  
1111 Superior Avenue, 2<sup>nd</sup> Floor  
Cleveland, OH 44114  
216-838-0234

\*Students outside of Cleveland Metropolitan School District, consult your school office for information on where to receive your work permit

### Bureau of Vocational Rehabilitation

14650 Detroit Ave., Suite 300  
Cleveland, OH 44107  
216-227-3250 Main Number @ Cleveland Lakewood Office  
Opportunities for Ohioans with Disabilities, beginning at age 14

### Towards Employment

1225 Euclid Ave., Suite 300  
Cleveland, OH 44115  
216-696-5750  
Ex-Offender Program  
Job readiness, access to vocational training

## QUESTIONS TO ASK ASSIGNED WORKER

### First Contact:

- Who is the contact person?
- Is there a fee?
- What are the enrollment requirements?
- How often are classes held?
- What is the class schedule?

### Ongoing:

- What is youth's attendance?
- Is the youth making progress?
- What, if any, added supports are needed for youth to be successful?

# Education & Employment Services

Page 6

## SERVICE

### Employment and Job Training Services

Programs designed to assist with job readiness skills, resume writing, interviewing skills, career exploration and job searching.

## PROVIDER

### Youth Opportunities Unlimited

1228 Euclid Ave.  
Cleveland, OH 44115  
216-566-5445

[www.youthopportunities.org](http://www.youthopportunities.org)

Youth 14-18  
Job readiness skills, On-line application preferred

### Upward Bound

\*Baldwin Wallace College  
345 Beech Street  
Berea, OH 44017  
440-826-2209

\*Case Western Reserve University  
174 Yost Hall  
Cleveland OH 44106  
216-368-3750

\*Cuyahoga Community College (Metro)  
2900 Community College Ave.  
Cleveland, OH 44115  
216-987-4958

Students at John Marshall, East Tech and Glenville High Schools  
Assists youth to graduate from high school, some summer programs and income requirements

### Inroads

1360 W. 9<sup>th</sup> St., Suite 330  
Cleveland, OH 44113  
Claude West  
216-623-1010  
Summer Paid Interns (10-12 weeks)  
[www.inroads.org](http://www.inroads.org)

## QUESTIONS TO ASK ASSIGNED WORKER

### First Contact:

- Who is the contact person?
- Is there a fee?
- What are the enrollment requirements?
- How often are classes held?
- What is the class schedule?

### Ongoing:

- What is youth's attendance?
- Is the youth making progress?
- What, if any, added supports are needed for youth to be successful?

# Education & Employment Services

Page 7

## SERVICE

### Employment and Job Training Services

Programs designed to assist with job readiness skills, resume writing, interviewing skills, career exploration and job searching

## PROVIDER

### Employment Connection aka Ohio Means Jobs

#### (Youth Resource Center)

Downtown Location, 2<sup>nd</sup> Floor

1020 Bolivar Ave., Rm. 211

Cleveland, OH 44115

216-664-4673

Prepare resumes, mock interviews

No Appt. Necessary, walk-ins welcome

### Linking Employment, Abilities and Potential (LEAP)

2545 Lorain Ave.

Cleveland, OH 44113

216-696-2716

Assists anyone with disabilities to prepare for, obtain and maintain employment-will link to a funding source; re-entry programs. Youths with disabilities; Transition from school to work

## QUESTIONS TO ASK ASSIGNED WORKER

### First Contact:

- Who is the contact person?
- Is there a fee?
- What are the enrollment requirements?
- How often are classes held?
- What is the class schedule?

### Ongoing:

- What is youth's attendance?
- Is the youth making progress?
- What, if any, added supports are needed for youth to be successful?

# Education & Employment Services

Page 8

## SERVICE

### Employment and Job Training Services

Programs designed to assist with job readiness skills, resume writing, interviewing skills, career exploration and job searching

## PROVIDER

### Dress for Success

2239 E. 55<sup>th</sup> St.  
Cleveland, OH 44103  
Ms. Griffin  
216-391-2309

Mon. – Fri. 9:00 am – 4:30 pm  
Provides professional attire, a network of support and career development tools for women, 18 and over for training

### Fatherhood Initiative

216-436-2000 (Number will be directed to 211, First Call For Help), referrals

### Catholic Charities

3135 Euclid Ave., Suite 101  
Cleveland, OH 44115  
Ms. Tracy Ingram  
216-426-9870  
18 and over

### Jobs for Dads aka Passages

4600 Carnegie Ave  
216-881-6776  
Upon program completion, clients will be eligible to receive 1 suit through Suited For Men aka Passages

## QUESTIONS TO ASK ASSIGNED WORKER

### First Contact:

- Who is the contact person?
- Is there a fee?
- What are the enrollment requirements?
- How often are classes held?
- What is the class schedule?

### Ongoing:

- What is youth's attendance?
- Is the youth making progress?
- What, if any, added supports are needed for youth to be successful?

# Education & Employment Services

Page 9

## SERVICE

### Employment and Job Training Services

Programs designed to assist with job readiness skills, resume writing, interviewing skills, career exploration and job searching. Please contact the individual agency for specific program information.

## PROVIDER

### Urban League of Greater Cleveland UYEP Now (Urban Youth Empowerment Program Now)

2930 Prospect Ave.  
Cleveland, OH 44115  
216-622-0999 ext. 221  
14-18 years of age at time of enrollment  
Involved in the juvenile justice system within 12 months of enrollment

### Recovery Resources

4269 Pearl Rd  
Cleveland, OH 44109  
216-431-4131  
Job assistance for individuals receiving mental health services  
Medicaid

### Ohio Guidestone

440-260-8069  
[www.OhioGuidestone.org](http://www.OhioGuidestone.org)  
Work Skills Program  
Ages 17-21  
GED, resume building, learn job skills, improve interviewing skills, job search and placement assistance, receive college preparation assistance

## QUESTIONS TO ASK ASSIGNED WORKER

### First Contact

- Who is the contact person?
- What are the referral process and enrollment requirements?
- Is there a fee involved?
- How often do they meet?
- What are the age requirements?

### Ongoing questions:

- How is youth's attendance?
- How is youth's progress?
- What additional supports are needed to help youth be successful?

# Education & Employment Services

Page 10

## SERVICE

### Tutoring

This service provides assistance with school work, typically on a one-to-one basis. Many after-school and leadership programs offer tutoring. Please consult the "Peer and Social Support Network" section for additional information

## PROVIDER

### Consult youth's home school for tutoring options

#### **Friendly Inn**

2386 Unwin  
Cleveland, OH 44104  
216-431-7656  
After School Tutoring, 1<sup>st</sup> – 5<sup>th</sup> grades

#### **North Coast Education Services**

31300 Solon Rd., Suite 1  
Solon, OH 44139  
440-914-0200  
School district referral or self-pay

#### **Children's Dyslexia Center, Inc., Cleveland (Inside Masonic Temple)**

3615 Euclid Ave.  
Cleveland, OH 44115  
216-881-2234  
Monday – Thursday, 1:00 pm – 7:00 pm  
Tutoring for children who are dyslexic, focusing on reading.  
Application Process (Long wait list, year plus)

#### **Tri-C Able Program**

4250 Richmond Rd.  
Highland Hills, OH 44122  
216-987-3201

#### **2nd Chance Youth Program**

8555 Hough Ave., Suite 219  
Cleveland, OH 44106  
216-421-1142

## QUESTIONS TO ASK ASSIGNED WORKER

### First Contact:

- Who is the contact person?
- Is there a fee?
- What are the enrollment requirements?
- How often are classes held?
- What is the class schedule?

### Ongoing:

- What is youth's attendance?
- Is the youth making progress?
- What, if any, added supports are needed for youth to be successful?

# Education & Employment Services

Page 11

## SERVICE

### Alternative Schools

These schools are designed for students interested in seeking alternate paths to a traditional high school education and graduation. (See individual programs for enrollment criteria and class schedules.)

## PROVIDER

### Quest Community School

12000 Snow Road, Suites 4 and 5  
Parma, OH 44130  
216-220-4412  
High School Diploma  
Credit recovery

### Ohio Virtual Academy

1690 Woodlands Dr., Suite 200  
Maumee, OH 43537  
877-648-2512  
On-line school for grades K-12<sup>th</sup> and a resident of Ohio  
Obtain High School diploma  
No Fee

## QUESTIONS TO ASK ASSIGNED WORKER

### First Contact:

- What are the enrollment criteria?
- Is parent involvement required?
- What grades/ages do you tutor?
- Do you tutor youth with disabilities/an IEP?
- Does your program tutor in all subjects?
- Do you provide progress reports?

### Ongoing questions:

- Is youth making progress?
- Have you identified any barriers to success?

# Education & Employment Services

Page 12

## SERVICE

### Alternative Schools

These schools are designed for students interested in seeking alternate paths to a traditional high school education and graduation. (See individual programs for enrollment criteria and class schedules.)

## PROVIDER

### Accelerated Achievement Academy of Cincinnati

5555 Little Flower Ave  
Cincinnati, OH 45239  
513-975-4946

### Road to Success Academy

1634 Minnesota Ave  
Columbus, OH 43224  
Kimberly Jones, Program Director  
614-636-4104

### Invictus High School

West Campus  
7099 West 130<sup>th</sup>  
Parma Heights OH 44130  
216-282-6545

Downtown Campus  
83122 Euclid Ave  
Cleveland OH 44115  
216-539-7200

East Campus  
3969 Lee Rd  
Cleveland OH 44128  
216-239-1850

## QUESTIONS TO ASK ASSIGNED WORKER

### First Contact:

- Who is the contact person?
- Is there a fee?
- What are the enrollment requirements?
- How often are classes held? What is the class schedule?

### Ongoing:

- What is youth's attendance?
- Is the youth making progress?
- What, if any, added supports are needed for youth to be successful?

# Education & Employment Services

Page 13

## SERVICE

### Alternative Schools

These schools are designed for students interested in seeking alternate paths to a traditional high school education and graduation. (See individual programs for enrollment criteria and class schedules.)

## PROVIDER

### K12

2300 Corporate Park Drive  
Herndon, VA 20171

[www.k12.com](http://www.k12.com)

Public School Options

866-968-7512

Private School Options

855-653-4141

Individual Course Purchase

866-512-6463

Full-time, free on-line public schooling

### Promise Academy

1701 E. 13<sup>th</sup> Street  
Cleveland, OH 44114

216-443-0500

Ages 16-21

Enrollment, Monday – Friday, 9:30 – 3:00

Sessions, 9:00 – 12:00 & 12:30 – 3:30

On-line curriculum, tutoring, work study program and flexible school hours

Contact school for orientation information and eligibility requirements

### Success Tech – CMSD

1440 Lakeside Ave., 3<sup>rd</sup> Floor  
Cleveland, OH 44114

216-523-8463

8:00 – 2:30

9 – 12 grades

## QUESTIONS TO ASK ASSIGNED WORKER

### First Contact:

- Who is the contact person?
- Is there a fee?
- What are the enrollment requirements?
- How often are classes held? What is the class schedule?

### Ongoing:

- What is youth's attendance?
- Is the youth making progress?
- What, if any, added supports are needed for youth to be successful?

# Education & Employment Services

Page 14

## SERVICE

### Alternative Schools

These schools are designed for students interested in seeking alternate paths to a traditional high school education and graduation. (See individual programs for enrollment criteria and class schedules.)

## PROVIDER

### Positive Education Program (PEP)

Central Office – Cleveland

3100 Euclid Ave.

Cleveland, OH 44115

216-361-4400

Youth must have an IEP and must be referred from their home school district.

Other Locations Listed Below:

#### PEP-Assist

3100 Euclid Ave.

Cleveland, OH 44115

216-361-7760

#### PEP-Connections

3134 Euclid Ave.

Cleveland, OH 44115

216-361-9100

#### PEP-Early Childhood Plus

3100 Euclid Ave.

Cleveland, OH 44115

216-361-4400

#### PEP-Eastwood

9700 Lamont Ave.

Cleveland OH 44106

216-486-2999

#### PEP-Greenview

14201 Southington Road

Shaker Heights, OH 44120

216-751-8453

#### PEP-Hopewell

11500 Franklin Blvd.

Cleveland, OH 44102

216-227-2730

## QUESTIONS TO ASK ASSIGNED WORKER

### First Contact:

- Who is the contact person?
- Is there a fee
- What are the enrollment requirements?
- How often are classes held? What is the class schedule?

### Ongoing:

- What is youth's attendance?
- Is the youth making progress?
- What, if any, added supports are needed for youth to be successful?

# Education & Employment Services

Page 15

## SERVICE

### Alternative Schools

These schools are designed for students interested in seeking alternate paths to a traditional high school education and graduation. (See individual programs for enrollment criteria and class schedules.)

## PROVIDER

### PEP-Phoenix

6470 Pearl Rd.  
Parma, OH 44130  
440-663-0037

### PEP-Prentiss Autism Center

21755 Brookpark Rd.  
Fairview Park, OH 44126  
440-871-8200

### PEP-Willow Creek

11600 North Durkee Rd.  
Grafton, OH 44044  
440-748-6120

### Cleveland Metropolitan School District Directory

1380 East 6th Street, Cleveland, OH 44114  
Phone: 216-838-0030

Attendance Office: 216-838-0220  
Family & Community Engagement  
(F.A.C.E.): 216-838-3223  
Health Services: 216-838-0270  
Hearings and Appeals: 216-523-8480  
Project ACT (Homeless Children and  
Youth): 216-838-0120  
Psychological Services: 216-838-0210  
Safety and Security: 216-838-7777  
Special Education: 216-838-7733  
Student Assignments: 216-838-5437  
Transportation: 216-838-4287  
College Now Greater Cleveland: 216-241-  
5587

## QUESTIONS TO ASK ASSIGNED WORKER

### First Contact:

- Who is the contact person?
- Is there a fee?
- What are the enrollment requirements?
- How often are classes held?
- What is the class schedule?

### Ongoing:

- What is youth's attendance?
- Is the youth making progress?
- What, if any, added supports are needed for youth to be successful?

# Education & Employment Services

Page 16

## SERVICE

### Alternative Schools

These schools are designed for students interested in seeking alternate paths to a traditional high school education and graduation. (See individual programs for enrollment criteria and class schedules.)

## PROVIDER

### Education Alternatives

5445 Smith Rd (Central Office)  
Cleveland OH 44142  
216-332-9360

### Bedford

270 Union St.  
Bedford, OH 44146  
440-232-0214  
Must be referred from youth's home school district

### Brook Park

5555 Smith Rd.  
Brook Par, OH 44142  
216-453-1111

### Cuyahoga Falls

1225 Orlen Ave.  
Cuyahoga Falls, OH 44221  
330-945-4955

### Elyria

333 Naples Dr.  
Elyria, OH 44035  
440-365-3762

## QUESTIONS TO ASK ASSIGNED WORKER

### First Contact:

- Who is the contact person?
- Is there a fee?
- What are the enrollment requirements?
- How often are classes held?
- What is the class schedule?

### Ongoing:

- What is youth's attendance?
- Is the youth making progress?
- What, if any, added supports are needed for youth to be successful?

# Education & Employment Services

Page 17

## SERVICE

### Alternative Schools

These schools are designed for students interested in seeking alternate paths to a traditional high school education and graduation. (See individual programs for enrollment criteria and class schedules.)

## PROVIDER

### Education Alternatives Continued

#### **Painesville**

273 E. Jackson St.  
Painesville, OH 44077  
440-709-0053

#### **Ravenna**

310 Bennett Ave.  
Ravenna, OH 44266  
330-839-9966

#### **Willoughby Hills**

2882 Cricket Ln.  
Willoughby Hills, OH 44092  
440-347-0716

#### **Summit Academy**

5868 Stumph Rd.  
Middleburg Hts., OH 44130  
440-888-5407  
K – 12 grades

## QUESTIONS TO ASK ASSIGNED WORKER

### First Contact:

- Who is the contact person?
- Is there a fee?
- What are the enrollment requirements?
- How often are classes held?
- What is the class schedule?

### Ongoing:

- What is youth's attendance?
- Is the youth making progress?
- What, if any, added supports are needed for youth to be successful?

# Education & Employment Services

Page 18

## SERVICE

### Alternative Schools

These schools are designed for students interested in seeking alternate paths to a traditional high school education and graduation. (See individual programs for enrollment criteria and class schedules.)

## PROVIDER

### CLEVELAND METROPOLITAN SCHOOL DISTRICT – OMSBUDSMAN (216) 574-8462

The Ombudsman Office assists in the resolution of education-related problems and concerns of residents in consultation with other key District departments.

#### **Ombudsman Educational Services- Corporate Office**

1585 N. Milwaukee Ave., Suite 2  
Libertyville, IL 60048  
800-833-9235

#### **Cuyahoga County (Only location in Ohio)**

535 Wyleswood Dr.  
Berea, OH 44017  
Middle and High School students  
Drop-out prevention and credit recovery

## QUESTIONS TO ASK ASSIGNED WORKER

### First Contact:

- Who is the contact person?
- Is there a fee?
- What are the enrollment requirements?
- How often are classes held?
- What is the class schedule?

### Ongoing:

- What is youth's attendance?
- Is the youth making progress?
- What, if any, added supports are needed for youth to be successful?

# Pro-Social Skills

Page 1

## SERVICE

### Anger Management

Programs designed to assist youth and/or families to identify anger triggers and appropriate responses to anger, utilizing coping skills and decision-making techniques.

## PROVIDER

### **Beech Brook**

3737 Lander Rd.  
Pepper Pike, OH 44124  
216-831-2255  
Medicaid

### **Children & Family Therapeutic Solutions, LLC**

27801 Euclid Ave., Suite 317  
Euclid, OH 44132  
800-424-0182  
Medicaid, Private Insurance

### **Moore Counseling and Mediation Services, Inc.**

22639 Euclid Ave.  
Euclid, OH 44117  
Contact: Intake  
Phone: 216-404-1900  
Medicaid, Private Insurance

### **New Perspective Counseling**

11811 Shaker Blvd., Suite 115  
Cleveland, OH 44120  
216-812-6565  
Private Insurance, Medicaid HMO's

## QUESTIONS TO ASK ASSIGNED WORKER

### First contact:

- What are the enrollment requirements?
- How large are the classes and when/where do they meet?
- Can I start the classes at any time?
- Is there a fee?

### Ongoing

- Do you provide progress reports?
- Is youth attending regularly?
- Is youth participating as expected?
- Are there any barriers to youth's success?
- Are there any additional services that may benefit youth?

# Pro-Social Skills

## Page 2

### SERVICE

#### Cognitive Behavioral Therapy

Cognitive behavioral therapy (CBT) is a psychotherapeutic approach: a talking therapy. CBT aims to solve problems concerning dysfunctional emotions, behaviors and cognitions through a goal-oriented, systematic procedure in the present. The program will address such things as criminogenic thoughts and attitudes and the behavior/consequence link.

### PROVIDER

#### Juvenile Court

##### CBIC

3343 Community College Ave.

Cleveland, OH 44115

Patricia Grace

216-443-3131

Court referral only – specific eligibility requirements

##### Affiliates in Behavioral Health

6133 Rockside Rd., Suite 207

Independence, OH 44131

216-520-5969

Private Insurance, Self-pay, Medicaid

##### Bellefaire JCB

22001 Fairmount Blvd.

Shaker Hts., OH 44118

Intake

216-320-8502

Court Referral, Medicaid, Private

### QUESTIONS TO ASK ASSIGNED WORKER

#### First contact

- Will youth receive group or individual (or both) counseling?
- What are attendance requirements?
- Do you honor requests for gender specific counselors?
- How long will youth be in counseling?
- Is youth required to have a specific diagnosis?

#### Ongoing

- Do you provide progress reports and how do you measure progress?
- Is youth's participation appropriate?
- What are identified barriers to success?
- What can I do to assist youth to successfully complete the program?
- Are there any additional services for the youth at discharge?

# Pro-Social Skills

## Page 3

### SERVICE

#### Cognitive Behavioral Therapy

Cognitive behavioral therapy (CBT) is a psychotherapeutic approach: a talking therapy. CBT aims to solve problems concerning dysfunctional emotions, behaviors and cognitions through a goal-oriented, systematic procedure in the present. The program will address such things as criminogenic thoughts and attitudes and the behavior/consequence link.

### PROVIDER

#### Psychological & Behavioral Consultants Children/Adults:

Intake Department  
216-831-6611 or 866-363-6611  
Accepts Self-Pay, Private Insurance, Medicare  
Locations Listed Below:

**Ashtabula**  
145 West 46<sup>th</sup> Street  
Ashtabula, OH 44004

**Avon**  
1426 Center Road  
Avon, OH 44011

**Beachwood**  
23625 Commerce Park, Suite 100  
Beachwood, OH 44122

**Beachwood**  
25101 Chagrin Blvd., Suite 100  
Beachwood, OH 44122

**Brecksville**  
6802 West Snowville Road, Suite B  
Brecksville, OH 44141

**Cleveland Heights**  
2460 Fairmount Blvd., Suite 320  
Cleveland Heights, OH 44106

**Louisville**  
10200 Forest Green Blvd., Suite 112  
Louisville, KY 40223  
502-552-5068

**North Olmsted**  
25111 Country Club Blvd., Suite 290  
North Olmsted, OH 44070

**Willoughby**  
4212 State Route 306 (Chillicothe Road),  
Suite 100  
Willoughby, OH 44094

### QUESTIONS TO ASK ASSIGNED WORKER

#### First contact

- Will youth receive group or individual (or both) counseling?
- What are attendance requirements?
- Do you honor requests for gender specific counselors?
- How long will youth be in counseling?
- Is youth required to have a specific diagnosis?

#### Ongoing

- Do you provide progress reports and how do you measure progress?
- Is youth's participation appropriate?
- What are identified barriers to success?
- What can I do to assist youth to successfully complete the program?
- Are there any additional services for the youth at discharge?

# Pro-Social Skills

Page 4

## SERVICE

### Multi-systemic Therapy

(MST) is an intensive family-and community-based treatment program that focuses on juvenile offenders — their homes and families, schools and teachers, neighborhoods and friends. An emphasis is placed on teaching parenting styles and skills geared toward empowering families.

## PROVIDER

### Juvenile Court

#### MST Services

3343 Community College Ave.  
Cleveland, OH 44115

#### Applewood Centers

3518 W. 25<sup>th</sup> St.  
Cleveland, OH 44109  
Intake  
216-696-5800

**Multi-Systemic Therapy – Problem Sexual Behavior (MST-PSB) or MST Court Referral, Medicaid**

## QUESTIONS TO ASK ASSIGNED WORKER

### First Contact

- Who should I contact in case of a crisis?
- What can I expect in terms of intensity of the service being provided?
- How involved should I as the parent be in terms of treatment?
- Is family involvement necessary?
- Date of the Intake appointment? What information should I bring?
- Will an assessment be completed and if so will I receive a copy?

### On-going Questions

- How is family's progress?
- How often and what tools will you use to evaluate and plan? What are the barriers and challenges that have come up in making lasting change?
- What services or supports can family be linked to support continued progress?

# Pro-Social Skills

Page 5

## SERVICE

### Mentoring

Youth are paired with positive, adult role models. Together, they will engage in pro-social and academic activities.

### Leadership Programs

Programs designed for youth to develop leadership skills, improve academic performance and learn employment skills. In addition, youth are empowered to assist in developing healthier communities as they experience personal growth and develop a sense of personal responsibility.

## PROVIDER

### Peace in the Hood

13812 Kinsman Rd.  
Cleveland, OH 44120  
216-283-5434

[Peaceinthehood@yahoo.com](mailto:Peaceinthehood@yahoo.com)

Mentoring for youth ages 5-18

### Claudia's Family Development

18920 Nottingham Rd.  
Cleveland, OH 44110  
216-383-0077

[Claudiasfamilydevelopment@aol.com](mailto:Claudiasfamilydevelopment@aol.com)

One on one Mentoring for youth, males ages 11-19

### Golden Ciphers

5704 Broadway Ave.  
Cleveland, OH 44127  
216-574-4888

[phubbard@goldenciphers.com](mailto:phubbard@goldenciphers.com)

<http://goldenciphers1.com/>

Mentoring and guidance services for male youths

## QUESTIONS TO ASK ASSIGNED WORKER

### First Contact:

- What are the hours and location?
- How are mentors chosen and paired with youth?
- Who will be supervising the youth? (Name and phone number)
- Is there a written schedule of activities?
- What is expected of the youth?
- Will youth be doing community service?

### Ongoing Questions:

- Is the youth attending the program/meeting with the mentor?
- Is his/her behavior appropriate?
- Is youth meeting expectations?
- Is there anything I can do to support youth?

# Pro-Social Skills

Page 6

## SERVICE

### Mentoring

Youth are paired with positive, adult role models. Together, they will engage in pro-social and academic activities.

### Leadership Programs

Programs designed for youth to develop leadership skills, improve academic performance and learn employment skills. In addition, youth are empowered to assist in developing healthier communities as they experience personal growth and develop a sense of personal responsibility.

## PROVIDER

### MyCom Neighborhood Youth Councils

Youth ages 13 or older

Inquire about Leadership Opportunities, help youth build skills, meet new people, and shape the future for themselves and their neighbors. *Multiple Locations:*

#### Main Office

13815 Kinsman Rd, Suite 104  
Cleveland OH 44120  
216-399-2271

#### Bedford Heights and Warrensville Heights

Warrensville Heights YMCA  
4433 Northfield Rd  
Warrensville Heights OH 44128  
Qadriyyah Sultan  
Regional Coordinator  
216-280-0922  
[qadriyyah@mycomcle.org](mailto:qadriyyah@mycomcle.org)

Jefferson-Puritas West Park  
Jefferson-Puritas West Park CDC  
14703 Puritas Ave  
Cleveland OH 44135  
Kadie Szymczuk  
216-671-2710  
[kadie@mycomcle.org](mailto:kadie@mycomcle.org)

Central and Goodrich-Kirkland Park  
Friendly Inn Settlement Corporation  
2386 Unwin Rd  
Cleveland OH 44104  
Johnny Robinson  
216-431-7656  
[Johnny@mycomcle.org](mailto:Johnny@mycomcle.org)

## QUESTIONS TO ASK ASSIGNED WORKER

### First Contact:

- What are the hours and location?
- How are mentors chosen and paired with youth?
- Who will be supervising the youth? (Name and phone number)
- Is there a written schedule of activities?
- What is expected of the youth?
- Will youth be doing community service?

### Ongoing Questions:

- Is the youth attending the program/meeting with the mentor?
- Is his/her behavior appropriate?
- Is youth meeting expectations?
- Is there anything I can do to support youth?

# Pro-Social Skills

Page 7

## SERVICE

### Mentoring

Youth are paired with positive, adult role models. Together, they will engage in pro-social and academic activities.

### Leadership Programs

Programs designed for youth to develop leadership skills, improve academic performance and learn employment skills. In addition, youth are empowered to assist in developing healthier communities as they experience personal growth and develop a sense of personal responsibility.

## PROVIDER

### MyCom Neighborhood Youth Councils (cont.)

Clark Fulton, Ohio City and Tremont  
Metro West Community Development  
3167 Fulton Rd #303  
Cleveland OH 44109  
Ivis Maldonado  
787-422-0961  
[Ivis@mycomcle.org](mailto:Ivis@mycomcle.org)

Detroit Shoreway/Northwest  
Neighborhoods  
Northwest Neighborhoods CDC  
6516 Detroit Ave Suite 1  
Cleveland OH 44102  
David Ramsey  
216-802-8402  
[David@mycomcle.org](mailto:David@mycomcle.org)

East Cleveland and Collinwood  
Leslie Conwell  
216-417-9824  
[Iconwell@mycomcle.org](mailto:Iconwell@mycomcle.org)

Garfield Heights and Maple Heights  
Boys Hope Girls Hope  
9619 Garfield Blvd  
Garfield Heights OH 44125  
Brenda Pryor  
216-233-1136  
[Brenda@mycomcle.org](mailto:Brenda@mycomcle.org)

## QUESTIONS TO ASK ASSIGNED WORKER

### First Contact:

- What are the hours and location?
- How are mentors chosen and paired with youth?
- Who will be supervising the youth? (Name and phone number)
- Is there a written schedule of activities?
- What is expected of the youth?
- Will youth be doing community service?

### Ongoing Questions:

- Is the youth attending the program/meeting with the mentor?
- Is his/her behavior appropriate?
- Is youth meeting expectations?
- Is there anything I can do to support youth?

# Pro-Social Skills

Page 8

## SERVICE

### Mentoring

Youth are paired with positive, adult role models. Together, they will engage in pro-social and academic activities.

### Leadership Programs

Programs designed for youth to develop leadership skills, improve academic performance and learn employment skills. In addition, youth are empowered to assist in developing healthier communities as they experience personal growth and develop a sense of personal responsibility.

## PROVIDER

### MyCom Neighborhood Youth Councils (cont.)

Glenville, Hough and St. Clair Superior  
Famicos Foundation  
1325 Ansel Rd  
Cleveland OH 44106  
Royce Muskeyvalley  
309-798-6303  
[Royce@mycomcle.org](mailto:Royce@mycomcle.org)

Kinsman, Buckeye-Woodhill and Shaker Square  
Burten, Bell, Carr Development Corp  
7201 Kinsman Rd Suite 104  
Cleveland OH 44104  
DePaul Davis  
216-633-4488  
[DePaul@mycomcle.org](mailto:DePaul@mycomcle.org)

Mt. Pleasant, Union-Miles and Lee-Harvard  
Thea Bowman Center  
11901 Oakfield Ave  
Cleveland OH 44105  
Lisa Mack  
216-491-0699  
[Lisa@mycomcle.org](mailto:Lisa@mycomcle.org)

Old Brooklyn  
Old Brooklyn Community Development  
4272 Pearl Rd  
Cleveland OH 44109  
Estefany Rodriguez Perez  
[EstefanyR@oldbrooklyn.com](mailto:EstefanyR@oldbrooklyn.com)

## QUESTIONS TO ASK ASSIGNED WORKER

### First Contact:

- What are the hours and location?
- How are mentors chosen and paired with youth?
- Who will be supervising the youth? (Name and phone number)
- Is there a written schedule of activities?
- What is expected of the youth?
- Will youth be doing community service?

### Ongoing Questions:

- Is the youth attending the program/meeting with the mentor?
- Is his/her behavior appropriate?
- Is youth meeting expectations?
- Is there anything I can do to support youth?

# Pro-Social Skills

Page 9

## SERVICE

### Mentoring

Youth are paired with positive, adult role models. Together, they will engage in pro-social and academic activities.

### Leadership Programs

Programs designed for youth to develop leadership skills, improve academic performance and learn employment skills. In addition, youth are empowered to assist in developing healthier communities as they experience personal growth and develop a sense of personal responsibility.

## PROVIDER

### MyCom Neighborhood Youth Councils (cont.)

Shaker Heights  
Shaker Heights Youth Center  
17300 Van Aken Blvd  
Shaker Heights OH 44120  
Sharon Bell  
216-272-8660  
[Sharon@mycomcle.org](mailto:Sharon@mycomcle.org)

Slavic Village  
Slavic Village Development Corp  
5620 Broadway Ave  
Mahogani Graves  
216-413-9158  
[MahoganiG@slavicvillage.org](mailto:MahoganiG@slavicvillage.org)

South Euclid/Lyndhurst/Cleveland Heights  
City of South Euclid  
1349 South Green Rd  
South Euclid OH 44121  
Rebekah Forst  
216-691-4232  
[Rebekah@mycomcle.org](mailto:Rebekah@mycomcle.org)

West Boulevard  
1901 East 13<sup>th</sup> St Suite 200  
Cleveland OH 44114  
Joshua Frye  
[Joshua@mycomcle.org](mailto:Joshua@mycomcle.org)

## QUESTIONS TO ASK ASSIGNED WORKER

### First Contact:

- What are the hours and location?
- How are mentors chosen and paired with youth?
- Who will be supervising the youth? (Name and phone number)
- Is there a written schedule of activities?
- What is expected of the youth?
- Will youth be doing community service?

### Ongoing Questions:

- Is the youth attending the program/meeting with the mentor?
- Is his/her behavior appropriate?
- Is youth meeting expectations?
- Is there anything I can do to support youth?

# Pro-Social Skills

Page 10

## SERVICE

### Mentoring

Youth are paired with positive, adult role models. Together, they will engage in pro-social and academic activities.

### Leadership Programs

Programs designed for youth to develop leadership skills, improve academic performance and learn employment skills. In addition, youth are empowered to assist in developing healthier communities as they experience personal growth and develop a sense of personal responsibility.

## PROVIDER

### Singing Angels

3600 Biddulph Ave  
Cleveland OH 44109  
216-432-5555

[www.Singingangels.org](http://www.Singingangels.org)

Youth chorus for those in grades 3 and higher and a training course for those in grades 1 and 2

### St. Malachi Center

2416 Superior Viaduct  
Cleveland, OH 44113  
216-771-336

[www.stmalachicenter.org](http://www.stmalachicenter.org)

Recreational and Educational Activities such as:

Afterschool Program, Summer Day Camp, Teen Leadership Program

### Support to At-Risk Teens (START)

#### St. Paul's Community Church

4427 Franklin Blvd.  
Cleveland, OH 44113

[www.lutheranmetro.org/Support-To-At-Risk-Teens](http://www.lutheranmetro.org/Support-To-At-Risk-Teens)

After-School Prevent Resources  
Neighborhood based drop-in center.  
Activities such as basketball, computers, art, music, and volunteer opportunities for youths ages 12-17

## QUESTIONS TO ASK ASSIGNED WORKER

### First Contact:

- What are the hours and location?
- How are mentors chosen and paired with youth?
- Who will be supervising the youth? (Name and phone number)
- Is there a written schedule of activities?
- What is expected of the youth?
- Will youth be doing community service?

### Ongoing Questions:

- Is the youth attending the program/meeting with the mentor?
- Is his/her behavior appropriate?
- Is youth meeting expectations?
- Is there anything I can do to support youth?

**SERVICE**

**Youth Non-Intensive and Intensive Outpatient Services**

Chemical Dependency (CD) services include assessment, treatment and after care services. An assessment must be completed prior to the onset of services to identify the correct level of care .

Non-intensive treatment provides services to youth who present a concern about their use of alcohol/drugs. Case Management provided for 4-6 months, Individual counseling offered on a weekly basis.

Intensive treatment provides a full continuum of care services including intensive outpatient, continuing care and early intervention services.

Listed agencies provide both non-intensive and intensive outpatient treatment unless otherwise noted.

**PROVIDER**

**Drug Court Program**

9300 Quincy Ave. 2<sup>nd</sup> Floor  
Cleveland, OH 44106

Keri Bryant  
216-443-5374

Court Referral - youth must be referred prior to adjudication.

Medicaid, Private Insurance & Self Pay

**The Covenant Center**

1515 West 29th Street  
Cleveland, OH 44113

216-574-9000

Medicaid, Self-pay, Sliding Fee to those that qualify. Some Private Insurance.

**Psychological & Behavioral Consultants  
Children/Adults**

*Beachwood:*

25101 Chagrin Blvd., Suite 100  
Beachwood, OH 44122

23625 Commerce Park  
Beachwood, OH 44122

216-831-6611 or 866-363-6611

*Willoughby:*

4212 State Route 306, Suite 100  
(Chillicothe Road)

Willoughby, OH 44094

216-831-6611 or 866-363-6611

*North Olmsted:*

25111 Country Club Blvd., Suite 290  
North Olmsted, OH 44070

www.psychbc.com

Self-pay, Private Insurance, Medicare

**QUESTIONS TO ASK  
ASSIGNED WORKER**

**First Contact**

- How quickly is the Release of Information needed ?
- Do you provide the initial assessment?
- Do you make the referral for treatment once the recommendation is determined?
- When is the first Intake appointment with the family?
- What are your contact expectations?
- How soon will I be provided with a copy of the Assessment and Treatment Plan?
- How often will progress notes be provided?

**Ongoing Questions**

- Ask about discharge staffing dates.
- What are the barriers and challenges that have come up during treatment?
- What services or supports are families linked to in order to support continued progress?

**SERVICE**

**Youth Non-Intensive and Intensive Outpatient Services**

Chemical Dependency (CD) services include assessment, treatment and after-care services. An assessment must be completed prior to the onset of services to identify the correct level of care .

Non-intensive treatment provides services to youth who present a concern about their use of alcohol/drugs. Case Management provided for 4-6 months, Individual counseling offered on a weekly basis.

Intensive treatment provides a full continuum of care services including intensive outpatient, continuing care and early intervention services.

Listed agencies provide both non-intensive and intensive outpatient treatment unless otherwise noted.

**PROVIDER**

**Catholic Charity Services**

Midtown Professional Center  
Karpinski Building  
3135 Euclid Avenue, #103  
Cleveland, OH 4411  
216-391-2030  
Medicaid, Court Referral, Private Insurance

**Catholic Charities Hispanic Services**

1515 W. 29<sup>th</sup> Street, 2<sup>nd</sup> Floor  
Cleveland, OH 44113  
216-696-2197  
Medicaid, Private Insurance, Self Pay with sliding fee

**Recovery Resources**

14805 Detroit Ave., Suite 200  
Lakewood, OH 44107  
Jennifer Harrison, ext. 3333  
216-431-4131  
Medicaid, Private Insurance

**Northern Ohio Recovery Association**

1400 East 55<sup>th</sup>  
Cleveland OH 44103  
Cleveland, OH 44115  
[www.norainc.org](http://www.norainc.org)  
Intake Dept.  
216-391-6672  
Medicaid, Private Insurance, Private Pay

**QUESTIONS TO ASK ASSIGNED WORKER**

First Contact

- How quickly is the release of information needed?
- Do you provide the initial Assessment?
- Do you make the referral for treatment once the recommendation is determined.
- When is the first Intake appointment with the family?
- What are your contact expectations?
- How soon will I be provided with a copy of the Assessment and Treatment Plan?
- How often will progress notes be provided?

Ongoing Questions

- Ask about discharge staffing dates?
- What are the barriers and challenges that have come up during treatment?
- What services or supports are youth/families linked to support continued progress?

**SERVICE**

**Youth Non-Intensive and Intensive Outpatient Services**

Chemical Dependency (CD) services include assessment, treatment and after-care services. An assessment must be completed prior to the onset of services to identify the correct level of care .

Non-intensive treatment provides services to youth who present a concern about their use of alcohol/drugs. Case Management provided for 4-6 months, Individual counseling offered on a weekly basis.

Intensive treatment provides a full continuum of care services including intensive outpatient, continuing care and early intervention services.

Listed agencies provide both non-intensive and intensive out-patient treatment unless otherwise noted.

**PROVIDER**

**Windsor Laurelwood - Willoughby**

35900 Euclid Ave.  
Willoughby, OH 44094  
Intake Dept.  
440-953-3000  
Private Insurance, Medicaid

**Southwest General Health Center  
Oakview Behavioral Health**

7265 Old Oak Blvd  
Middleburg Hts., OH 44130  
440-816-5755  
Private Insurance & most Insur. accepted

**CHOICES**

3414 Prospect Ave.  
Cleveland, OH 44115  
216-881-4060  
Medicaid , Caresource

**Bellefaire JCB**

22001 Fairmount Blvd.  
Shaker Heights, OH 44122  
216-932-6704

**Abraxas Community Counseling  
Center Cleveland**

3740 Euclid Avenue, Suite 200  
Cleveland, OH 44115  
216-361-9870

**QUESTIONS TO ASK  
ASSIGNED WORKER**

**First Contact**

- How quickly is the Release of information needed?
- Do you provide the initial Assessment?
- When is the first Intake appointment with the family?
- What are your contact expectations?
- When will I be provided with a copy of the treatment plan?
- How often will progress notes be provided?

**Ongoing Questions**

- Ask about discharge staffing dates?
- What are the barriers and challenges that have come up during treatment?
- What services or supports can family be linked to in order to support continued progress?

**SERVICE**

**Residential Treatment**

Residential treatment is typically considered if out-patient services are unsuccessful.

Residential services are available through Juvenile Court and must be accessed through placement planning. A community agency may also make the referral for residential treatment, independent of Court involvement.

Provides 24 hr. treatment provided by the following: Medical Director, Psychiatrist, Nursing Director, and Certified Therapist and Case Managers. The education needs are met. Programs include group therapy, individual therapy, life skills training, physical recreation and 12 step recovery meetings. Length of stay varies.

**PROVIDER**

**New Directions, Inc. (Dual Diagnosis)**

Boys & Girls  
30800 Chagrin Blvd.  
Pepper Pike, OH 44124  
216-591-0324  
Medicaid, Private Insurance, Self Pay,

**Guidestone**

202 E. Bagley Road  
Berea, OH 44017  
Intake  
440-232-2006

**Cleveland Christian Home**

11401 Lorain Avenue  
Cleveland, OH 44111  
Intake  
216-416-4277  
Medicaid

**QUESTIONS TO ASK  
ASSIGNED WORKER**

**First Contact**

- How quickly is the Release of Information needed?
- When is the first Intake appointment with the family?
- What are your contact expectations?
- When will I be provided with a copy of the treatment plan?
- How often will progress notes be provided?

**Ongoing Questions**

- When does discharge planning begin and will there be a discharge staffing held?
- Who is expected to attend the discharge staffing?
- What are the barriers and challenges that have come up during treatment?
- What services or supports can family be linked to support continued progress once youth is discharged.

**SERVICE**

**Community Support  
Groups**

Provides a community-based mutual support program, open to Parents and Teens affected by chemical dependency addiction.

**PROVIDER**

**NAMI Greater Cleveland**

2012 West 25<sup>th</sup> Street  
Cleveland, Ohio 44113

Intake  
216-875-7776

[www.namigreatercleveland.org](http://www.namigreatercleveland.org)

\*NAMI Dual Diagnosis Support Groups  
(TEEN/ADULTS)  
7265 Old Oak Blvd.,  
Middleburg Heights, OH 44130  
\*Every 2<sup>nd</sup> and 4<sup>th</sup> Tuesday of the month.  
(7pm-8:30 pm)

**Al-Anon**

14900 Detroit Avve Suite 308  
Lakewood OH 44107  
216-621-1381

[www.clevelandal-anon.org](http://www.clevelandal-anon.org)

**AA Meetings (Main Number)**

1557 St. Clair Ave NE  
Cleveland, OH 44114  
216-241-7387

**Grace Church**

7393 Pearl Rd.  
Middleburg Hts., OH 44130  
440-243-4885 Call for room #

**The Cleveland Rape Crisis Center**

2937 West 25<sup>th</sup> Floor 2  
Cleveland, OH 44113  
(216) 619-6194 #141  
Support groups for girls, women and men

**QUESTIONS TO ASK  
ASSIGNED WORKER**

**First Contact:**

- What are the hours and location?
- Who will be supervising the youth? (Name and phone number)
- What is expected of the youth?

**Ongoing Questions:**

- Is the youth attending the program?
- Is his/her behavior appropriate?
- Is the youth participating as expected?

**SERVICE**

**Mental Health Services**  
Mental Health providers offer many programs to help children, teens and families who are struggling with issues such as Depression, Anxiety, Bipolar Disorder, Oppositional Defiant Disorder, Attention Deficit Hyperactivity Disorder, have suffered from trauma or abuse or are having behavioral problems at home or in school. Services depend on the youth and family's individual needs and may include psychiatry, mental health assessment, case management (CPST), and individual and/or family counseling.

**PROVIDER**

**For additional mental health services, see Family-Living Arrangements**  
**Applewood Centers**  
3518 W. 25<sup>th</sup> Street  
Cleveland, OH 44109 or  
2525 East 22<sup>nd</sup> St  
Cleveland, OH 44115  
216-741-2241  
Court Referral, Medicaid & Private Insur.

**Beech Brook**  
6001 Woodland Ave Ste 2260  
Cleveland OH 44104  
Intake or Admissions  
216-831-2255  
Court Referral, Medicaid & Private Insur.

**Bellefaire JCB**  
22001 Fairmount Boulevard  
Cleveland, OH 44118  
Intake  
216-320-8502  
Court Referral, Medicaid, Private Insur.

**Domestic Violence & Child Advocacy Center**  
2806 Payne Ave  
Cleveland OH 44114  
Intake  
216-229-2420  
\*diagnostic treatment and individual counseling with trauma victims & group sessions.  
Medicaid, Private Insurance, United Health & Anthem Accepted  
[www.dvcac.org](http://www.dvcac.org)

**QUESTIONS TO ASK ASSIGNED WORKER**

**First Contact**

- Who should I contact in case of a crisis?
- What can I expect in terms of intensity of the service being provided?
- How involved should I, as the parent, be in terms of treatment?
- Is family involvement necessary?
- Date of the Intake appointment? What information should I bring?
- Will an assessment be completed and if so will I receive a copy?

**Ongoing Questions**

- Ask about progress on specific goals?
- How often and what tools will you use to evaluate and plan? What are the barriers and challenges that have come up in making lasting change?
- What services or supports can family be linked to support continued progress?

**SERVICE**

**Mental Health Services**

Mental Health providers offer many programs to help children, teens and families who are struggling with issues such as Depression, Anxiety, Bipolar Disorder, Oppositional Defiant Disorder, Attention Deficit Hyperactivity Disorder, have suffered from trauma or abuse or are having behavioral problems at home or in school. Services depend on the youth and family's individual needs and may include psychiatry, mental health assessment, case management (CPST), and individual and/or family counseling.

**PROVIDER**

**Guidestone**

3500 Carnegie Ave  
Cleveland OH 44115  
440-260-8300

**Children and Family Therapeutic Solutions**

27801 Euclid Avenue, Suite 317  
Euclid, OH 44132  
Angela Flowers  
800-424-0182  
Medicaid

**Murtis Taylor Human Services System**

3010 Project Ave  
Cleveland, OH 44115  
216-902-7500  
Medicaid

**QUESTIONS TO ASK  
ASSIGNED WORKER**

**First Contact**

- Who should I contact in case of a crisis?
- What can I expect in terms of intensity of the service being provided?
- How involved should I, as the parent, be in terms of treatment?
- Is family involvement necessary?
- Date of the Intake appointment? What information should I bring?
- Will an assessment be completed and if so will I receive a copy?

**Ongoing Questions**

- Ask about progress on specific goals?
- How often and what tools will you use to evaluate and plan? What are the barriers and challenges that have come up in making lasting change?
- What services or supports can family be linked to support continued progress

**SERVICE**

**Mental Health Services**

Mental Health providers offer many programs to help children, teens and families who are struggling with issues such as Depression, Anxiety, Bipolar Disorder, Oppositional Defiant Disorder, Attention Deficit Hyperactivity Disorder, have suffered from trauma or abuse or are having behavioral problems at home or in school. Services depend on the youth and family's individual needs and may include psychiatry, mental health assessment, case management (CPST), and individual and/or family counseling.

**PROVIDER**

**FrontLine Services**

1744 Payne Avenue,  
Cleveland, OH 44114

Intake  
216-623-6555  
Medicaid, Private Insurance

**Moore Counseling and Mediation Services Inc.**

22639 Euclid Avenue  
Euclid, OH 44117

Intake  
216-404-1900  
Medicaid, Private Insurance

**University Hospital  
Child and Adolescent Psychiatry  
Rainbow babies and children's Hospital**

11100 Euclid Avenue  
Cleveland, OH 44106  
216-844-3881 or 216-844-5883

**QUESTIONS TO ASK  
ASSIGNED WORKER**

**First Contact**

- Who should I contact in case of a crisis?
- What can I expect in terms of intensity of the service being provided?
- How involved should I, as the parent, be in terms of treatment?
- Is family involvement necessary?
- Date of the Intake appointment? What information should I bring?
- Will an assessment be completed and if so will I receive a copy?

**Ongoing Questions**

- Ask about progress on specific goals?
- How often and what tools will you use to evaluate and plan? What are the barriers and challenges that have come up in making lasting change?
- What services or supports can family be linked to support continued progress

# Values, Attitudes and Beliefs

## Page 1

### SERVICE

#### Self-Awareness

These programs are designed to address maladaptive attitudes, values and beliefs by confronting such beliefs and replacing them with pro-social alternatives. Youth will gain sense of responsibility and reliance on self-control to handle situations. A variety of social skills are used to help improve ability to make and keep friends and to behave appropriately in the community.

### PROVIDER

#### **Cognitive Behavior Therapy Center (CBIC)**

3343 Community College Ave.  
Cleveland, OH 44115

Patricia Grace

216-443-3131

Court involved youth only, moderate or high OYAS score

#### **Making a Difference Consulting & Children & Family Therapeutic Solutions**

**Program: D.I.V.A.S - Demonstrating Inner Value Acceptance and Self-Worth Boys To Men Group Sessions**

216-394-3012

Medicaid, Self Pay, Grant Funding

#### **Bellefaire JCB**

Program: Social Advocates for Youth

22001 Fairmount Boulevard

Shaker Heights, OH 44118

Intake / 216-932-2800

Grant funded - offered to northeastern suburban schools

#### **Family Behavioral Health Services, LLC**

Program: Social Skills

6559 C Wilson Mills Rd. Suite 102

Mayfield Village, OH 44143

Jennifer Morris- 440-460-0140

Private Insurance, Self-pay, Medicaid

#### **West Side Community House**

Program: Sisterhood

9300 Lorain Avenue

Cleveland, OH 44102

Allison McClain - 216-771-7297

### QUESTIONS TO ASK ASSIGNED WORKER

#### First Contact

- Who is your supervisor in case of emergency?
- When is/was your first appointment with the family?
- When will I be provided with a copy of your case plan?
- Does your assessment of the family match the assessment provided you in the referral material?

#### Ongoing Questions

- Ask about progress on specific goals?
- What are the barriers and challenges that have come up in making lasting change?
- What services or supports can family be linked to in order to support progress?

# Values, Attitudes and Beliefs

Page 2

## SERVICE

### Intervention/Prevention Programs

These programs are geared towards minimizing unconventional behaviors before they become criminal and/or addressing already apparent criminogenic behaviors. Intervention efforts include issues such as gang involvement and/or pressure, drug use/education, poor peer relations and strained family relationships.

## PROVIDER

**Juvenile Court Probation Services**  
**Program: Multi-Systemic Therapy**  
3343 Community College Ave.  
Cleveland, OH 44115  
Court referral only

**Bellefaire JCB**  
Programs: Social Advocates for Youth & Student Leadership Group  
22001 Fairmount Boulevard  
Shaker Heights, OH 44118  
Chris Ruma-Cullen  
216-932-2800  
Suburban schools

## QUESTIONS TO ASK ASSIGNED WORKER

### First Contact:

- Is this program evidence-based?
- Do you measure progress?
- What is the age range for your program?
- What is the length of the program?
- How often does the program meet?
- What are your expectations for the youth and parent?

### Ongoing Questions

- Is youth attending, participating and making progress?
- Are there any barriers to success?
- What, if any, additional supports are needed to assist the youth/family?

# Values, Attitudes, and Beliefs

Page 3

## SERVICE

### Intervention/Prevention Programs

These programs are geared towards minimizing unconventional behaviors before they become criminal and/or addressing already apparent criminogenic behaviors.

These programs may include individual counseling, family counseling, peer counseling, anger management, parenting support, drug education, gang education and mentoring.

## PROVIDER

### Boys and Girls Clubs

Peacemakers Alliance  
Boys and Girls Clubs – various sites  
216-883-4663

### Faith Community Supportive Services 2<sup>nd</sup> Chance Youth Program

8555 Hough Ave., Suite 219  
Cleveland, OH 44106

### MyCom Youth Leadership Council St. Clair Superior Neighborhood

13815 Kinsman Rd Suite 104  
Cleveland OH 44120  
216-399-2271

## QUESTIONS TO ASK ASSIGNED WORKER

### First Contact

- Who is your supervisor in case of emergency?
- When is/was your first appointment with the family?
- When will I be provided with a copy of your case plan?
- Does your assessment of the family match the assessment provided you in the referral material?

### Ongoing Questions

- Ask about progress on specific goals?
- What are the barriers and challenges that have come up in making lasting change?
- What services or supports can family be linked to support progress?